

Privacy Policy

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1. Introduction

This Privacy Policy explains how Service Provider Oblako Kyiv LLC ('Provider') collects, uses, and protects your personal data when you use our Services and website.

2. Data We Collect

Contact details: name, email address, phone number.

Account details: login credentials for the Control Panel.

Billing details: invoices, payment information.

Technical data: IP address, browser type, service usage logs.

3. How We Use Personal Data

Provide and manage Services.

Communicate with Customers about their account and Services.

Process invoices and payments.

Ensure security and prevent fraud.

Comply with legal requirements.

4. Legal Basis for Processing

Performance of a contract, legal obligations, legitimate interests, consent (where required).

5. Data Retention

Data retained only as long as necessary to provide Services or comply with applicable laws.

6. Data Sharing

We do not sell personal data.

Data may be shared with trusted service providers or public authorities if required by law.

7. International Data Transfers

If personal data is transferred outside the EEA, we ensure appropriate safeguards in accordance with GDPR.

8. Security

We apply technical and organizational measures to protect personal data from unauthorized access, loss, misuse, or alteration.

9. Your Rights (GDPR)

If you are located in the EU, you have the right to: access, correction, deletion, objection, restriction, portability, file a complaint with a Data Protection Authority.

10. Contact Information

support@cloud.net.ua

Service Provider Oblako Kyiv LLC

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